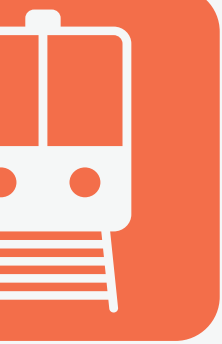




THERE'S A **RIDE 4 U 2**



CONNECTING MERCER COUNTY **TRANSPORTATION OPTIONS**

Buhl Regional Health Foundation Footprint Handbook

Office Hours: Monday - Friday, 8:30 AM - 5:00 PM

855-RIDE-4-U-2 (855-743-3482)

Collaborative partnership between PHN Charitable Foundation and the Mercer County Regional Council of Governments

Funded by the Buhl Regional Health Foundation





CONNECTING MERCER COUNTY

WHAT IS CONNECTING MERCER COUNTY?

A Collaborative Community Project

Connecting Mercer County is a collaborative community transportation project funded by Buhl Regional Health Foundation. The project has a Mobility Manager who will serve as a nexus of information for all transportation options in the service area.

The goal of Connecting Mercer County is to identify gaps in existing transportation options for under-served populations, including healthcare and other social determinants of health and well-being. The Mobility Manager will be well versed in all available options and establish connections and contacts with agencies in the area. Community residents will have access to a phone line, through which the Mobility Manager will coordinate requests, connecting residents to services.

CMC Details

- The primary service area is the Shenango Valley, but will include the entirety of the Buhl Regional Health Foundation's service area.
- The Mobility Manager will construct a strong evidence base from which to organize project partners to best address area transportation needs.
- Connecting Mercer County seeks to connect community residents to healthcare services, as well as a number of social services, improving their overall health and well-being.

For transportation inquiries, visit:

buhlregionalhealthfoundation.org/connecting-mercercounty

TABLE OF CONTENTS

American Cancer Society.....	1
CF Transportation Solutions.....	2
Comfort Care-a-Van.....	3
Diversified Family Services.....	4
Life NWPA.....	5
Lyft.....	6
Mercer County Community Transit.....	7
Phil’s Dependable Taxi.....	8
PHN Charitable Foundation, Provide the Ride.....	9
Rides-R-Us.....	10
Seniors Helping Seniors.....	11
Shenango Valley Shuttle Service.....	12
The Arc of Mercer County.....	13
Tina’s Taxi and Delivery.....	14
Uber.....	15
Whole Life Services, Inc.....	16



American Cancer Society

Phone: 800-227-2345



ROUTES

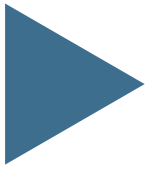
- Depending on individual's needs and what is available in the area:
 - Coordinate a ride with an American Cancer Society volunteer driver
 - Coordinate a ride with a local organization that has partnered with us to provide transportation
 - Refer to a local resource you can contact for help

ADDITIONAL INFORMATION

Every day thousands of cancer patients need a ride to treatment, but some may not have a way to get there. The American Cancer Society Road To Recovery program provides transportation to and from treatment for people with cancer who do not have a ride or are unable to drive themselves.

ELIGIBILITY REQUIREMENTS

- Patients must be traveling to a cancer-related medical appointment.
- Other eligibility requirements may apply. For example, a caregiver may need to accompany a patient who cannot walk without help, or is under age 18. Contact us to find out what is available in your area, and what the specific requirements are.
- It can take several business days to coordinate your ride, so please call us at 1-800-227-2345 well in advance of your appointment date.



CF Transportation Solutions

Phone: 724-342-6605

Hours: Monday - Friday, 8:30 AM - 5:00 PM



COST

Rates are based from point of pick-up address to drop-off address:

- \$10.00 per passenger per trip, one way for the first 0-5 miles
- For every 5 mile increment after the first 5 miles an additional \$10.00 will be charged.
- Waiting time will be charged after the initial “free 30 minutes”. After 30 minutes, a fee of \$10.00 per half hour will be charged.
- An additional \$10.00 fee will be assessed for a no-show

ROUTES

Services are provided in Mercer, Lawrence, Crawford, Butler, and Trumbull counties.

ADDITIONAL INFORMATION

- PUC transportation service
- Currently contracted with UPMC Horizon and Mercer County Behavioral Health Commission
- Wheelchair accessible
- Hours of services are dependable on your needs; closed all major holidays



Comfort Care-A-Van

Phone: 330-744-4145

Hours: Monday - Friday, 7:00 AM - 5:00 PM



COST

Rates are based on one-way trips.

- \$20.00 pickup + \$1.50/mile
- \$12.50 additional charge for wheelchair transportation
- Rates may increase outside of regular business hours and on weekends and holidays

ROUTES

Services are offered in Trumbull, Mahoning, and Columbiana counties in Ohio.

ADDITIONAL INFORMATION

- Service is offered 24 hours a day
- Services include:
 - Wheelchair access
 - Dialysis transports
 - Medical appointments
 - Social events
 - Shopping trips
 - Airport trips
 - Visit family and friends



Diversified Family Services

Phone: 724-346-2123, Stacey Cannon

Hours:



ROUTES

- Provides transportation for their clients to:
 - Residential (appointments, recreation, grocery shopping, etc.)
 - Employment
 - Day program
 - In-home and community supports



LIFE of NWPA

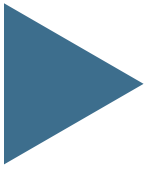
Phone: 844-456-5433

Hours:



ROUTES

- Provides transportation for their clients to:
 - To and from the LIFE-NWPA center
 - To and from medical appointments coordinated by the care team
 - Via ambulance service, if needed, to a hospital emergency room
 - Via other transportation, as approved by the participant's care team



Lyft

Book via mobile app

Hours: 24 hours a day



COST

Rates are based on length of trip.

ADDITIONAL INFORMATION

- Recently became available in the Shenango Valley
- Easy app to book trips
- Time and day are factors in driver availability



Mercer County Community Transit

Phone: 724-981-6222 / 800-222-8797

Hours: Monday - Friday, 6:00 AM -5:00 PM

Outside Shenango Valley: M-F, 8:00 AM - 4:30 PM



COST

Fare is based on the length and type of trip. Reduced and free fares are available for persons whose age or health entitles them to a subsidy. Each stop is considered one trip.

SUBSIDIES

You may be eligible to have fare subsidized for one of the following:

- **SENIOR CITIZENS:** If you are age 60 or older, you are eligible to ride for \$1 per trip thanks to reduced fare subsidies from the Pennsylvania Lottery and the Mercer County Area Agency on Aging, Inc.
- **PERSONS WITH DISABILITIES:** If you are under the age of 60, have any disability as defined by the Americans with Disabilities Act (ADA), have proof of your disability from a physician or agency and have completed the appropriate registration form, you may be eligible for a reduced fare subsidy from the Shenango Valley Shuttle Service’s ADA program and/or MCCT’s Persons with Disabilities Transportation Program.
- **Medical Assistance Transportation Program:** If you qualify for medical assistance through the Pennsylvania Department of Public Welfare, you may be eligible for free transportation service through MATP which is managed by the Mercer County Area Agency on Aging, Inc. (724-662-6222)

HOW TO PAY

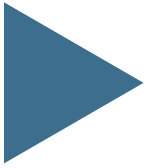
- Pay when entering bus
- Correct change required
- Transit passes may be used; transit passes and multi-ride shuttle passes are available upon request from drivers and senior centers, or by contacting MCCC’s administrative offices

ADDITIONAL INFORMATION

ESCORTS AND AIDES: Door to door assistance is provided by drivers. They will help you on and off the bus and with any packages you may have. As a result of safety and insurance concerns, drivers are not permitted inside homes or businesses. Passengers using wheelchairs may be assisted by one escort. Escorts are required to pay the same fare as the client they are escorting. The escort will be expected to push the wheelchair from door to door. Our drivers will escort clients on and off the vehicle at all times.

RESERVATIONS AND SCHEDULING: Advanced registration is required for each one-way trip on MCCT and no unscheduled trips may be added the day of service. All Transit trips must be scheduled by 2:00 pm of the working day before your trip. Trips may be scheduled up to one month in advance.

HOLIDAYS: No service on New Year’s Day, Martin Luther King, Jr. Day, President’s Day, Good Friday, Memorial Day, Independence Day, Labor Day, Columbus Day, Veterans Day, Thanksgiving Day, the day after Thanksgiving, Christmas Day, and the day after Christmas.



Phil's Dependable Taxi

Phone: 724-981-7445

Hours: Monday - Friday, 9:00 AM - 5:00 PM



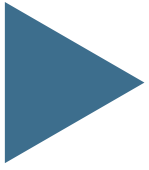
COST

ADDITIONAL INFORMATION

- PUC transportation

Rates are from garage to pick-up address to drop-off address.

- \$1.00/mile to appointment
- \$2.00/mile from appointment
- \$10/half hour of wait time



PHN Charitable Foundation Provide the Ride

Phone: 724-342-6605

Hours: Monday - Friday, 8:30 AM - 5:00 PM



COST

Free transportation service offered to PHN patients with no other means of transportation.

ROUTES

Transportation is provided to PHN locations, local hospitals, and other contract facilities.

ADDITIONAL INFORMATION

- Riders must be ambulatory
- Riders must be 18 or older, unless accompanied by an adult



Rides-R-US

Phone: 724-383-4451, Keri or Janene

Hours: 24 hours a day

COST

- \$5.00 per person for first mile
- \$2.00 per person after the second mile

ROUTES

Services are provided in Mercer County.

ADDITIONAL INFORMATION

- Services provided:
 - Designated driver
 - Church
 - Airport
 - Medical appointments



Seniors Helping Seniors

Phone: 724-877-3505, Robert McGoff



SENIORS Helping SENIORS®
...a way to give and to receive

COST

- \$20.00 per hour and \$0.58 per mile, with a minimum of 2 hours or \$40.00

ROUTES

- Will provide transportation as far as Cleveland or Pittsburgh
- Provides transportation for seniors to:
 - Medical appointments
 - Grocery shopping
 - And more



Shenango Valley Shuttle Service

Phone: 724-981-1561 Fax: 724-981-2639

Hours: Monday - Friday, 8:00 AM - 4:30 PM



COST

Full Fare	\$1.25
Half Fare	\$0.60
Medicare Card Holders	\$0.60
Students (K-12)	\$0.25 or \$10 for 40 ride pass
Senior Citizens	Free
Big 40 Pass	\$30.00
Persons with disabilities	\$0.60
Children 5 and under	Free

HALF FARE PROGRAM: Passengers with a disability, as defined by the Americans with Disabilities Act, may be entitled to a Pennsylvania Reduced Fare. A Medicare card with photo ID is sufficient proof for eligibility when boarding the bus for the Federal Half Fare program. If you do not possess a Medicare card, you may provide documentation of your disability from a licensed physician to the SVSS office and a Reduced Fare Transit Identification Card will be issued to you.

HOW TO PAY

- Pay when entering bus
- Correct change required

ROUTES

CENTRAL ROUTE: Service between Downtown Sharon and the Shenango Valley Mall along the State Street corridor.

COURTHOUSE ROUTE: Service between the Shenango Valley and the Mercer County Courthouse.

EXPRESS ROUTE: Service between Longview Road and Wal-Mart along the Route 18 corridor.

NORTHERN ROUTE: Service between downtown Sharon and the Shenango Valley Mall via Sharpsville.

SOUTHERN ROUTE: Service between downtown Sharon and the Shenango Valley Mall via Farrell and Wheatland.

ADDITIONAL INFORMATION

- Download the MyStop App in the App Store



The Arc of Mercer County

Phone: 724-981-2950, Diane O'Rourke

Hours: Monday - Friday, 8:30 AM - 4:30 PM



*For people with intellectual
and developmental disabilities*

ROUTES

- Provides transportation for their clients in group homes for:
 - Education
 - Work
 - Medical appointments
 - Day programs
 - Grocery shopping
 - Banking
 - Personal shopping
 - Recreational and social events
 - Community outings



Tina's Taxi and Delivery

Phone: 724-992-3360

Hours: 24/7 transportation services



COST

Rates are from garage to pick-up address to drop-off address.

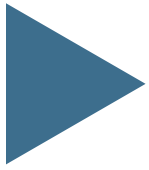
- \$2.50/mile
- Airport transits are a flat rate of \$140.00

ROUTES

Services are offered in Mercer, Venango, Lawrence, Crawford, and Butler counties.

ADDITIONAL INFORMATION

- Paratransit PUC transportation



Uber

Book via mobile app

Hours: 24 hours a day

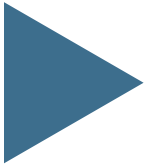
Uber

COST

Rates are based on length of trip.

ADDITIONAL INFORMATION

- Recently became available in the Shenango Valley
- Easy app to book trips
- Time and day are factors in driver availability



Whole Life Services, Inc.

Phone: 724-347-5595, Rick Ruzich

Hours: Monday - Friday, 9:00 AM - 5:00 PM

Whole Life Services, Inc.

ROUTES

- Provides transportation for their clients in group homes to:
 - Education
 - Work
 - Medical appointments
 - Recreational activities
 - Community-based activities

ADDITIONAL INFORMATION

- Wheelchair accessible